

**Wayne Mayo, CPPA**

**National Property Specialist**

Calgary

**Qualifications**

- 35 years' experience in the restoration industry
- Has extensive appraisal experience regarding residential, commercial, and industrial damage
- Previous experience as Regional Manager for a national appraisal firm
- Serves as Owner/operator of a restoration and sanitation firm
- Comprehensive experience assisting adjusters in scoping, estimating damages, project management, and on-site field experience

**Education & Professional Development**

- Has attended Catastrophic Response Unit (CRU) CAT Spring training seminars for 5+ years
- Member, Canadian Personal Property Appraisers Group (CPPAG)
- Holds Applied Microbial Remediation Technician (AMRT) designation
- Holds IICRC Master Restorer of both Water & Fire Damage Restoration certifications (MSR, MWR)
- Holds IICRC Mould Remediation certification
- Certified for Citizens Insurance Catastrophe, Claims Handling – Estimating, Protocols by National Catastrophic Adjusters (NCA)
- Certified for Texas Wind Insurance Adjusters -Estimating, Protocols by NCA
- Certified in Earthquake Protocols for California, NCA
- Certified in Project Management, George Brown Community College
- Member, Institute for Inspection, Cleaning and Restoration Certification (IICRC)
- Member, Catastrophe Response Unit (CRU)
- Member, Insurance Institute of Canada

**Specialties**

- Residential/Commercial/Industrial Damage Appraisal
- Xactimate
- Project Management
- Fire
- Flood

**Contact**

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